



Travel-related services and benefits

Important information on how to access these benefits.

Planning an overseas trip can be stressful. Let us help you take some of the hassle out of the arrangements.



Travel discounts and packages

- Discounts on accommodation and car hire
- Airport meet-and-assist service (YQ)
- Free travel insurance
- Airport lounge access through [LoungeKey](#)
- For accommodation visit: [agoda.com/visassa](https://www.agoda.com/visassa), [bookings.com](https://www.bookings.com) and [visaluxuryhotelcollection.com](https://www.visaluxuryhotelcollection.com)
- For car hire visit: [avisworld.com/visa](https://www.avisworld.com/visa)
- For YQ visit: [cemea.yqnowgroup.com](https://www.cemea.yqnowgroup.com)
- For travel Insurance call +27 (0)11 541 1068



Concierge and customer service

- 24/7 global concierge service to help you with things like restaurant bookings and trip planning, and a customer service for lost cards and emergency cash.
- Call toll-free: 080 099 1556 (South Africa only)
 - International direct dialling: +44 207 136 8631. or concierge@visainfinite-ssa.com
 - internationally: +1 303 967 1090 (lost card etc).



Purchasing foreign currency and travel card

- Buy foreign currency 60 days before your departure date and get special commissions and free delivery.
- Load up to eight currencies on your Nedbank Travel Card with a locked in-exchange rate with free POS device swipes.
- Speak to your private banker to arrange your foreign currency and order your travel card.
- Orders can also be placed through foreign exchange services at nedbankprivatewealth.co.za
- Manage and load your travel card on the Nedbank Private Wealth app (the app).



Foreign Currency Account

- For your currency saving needs, FCA is an onshore investment account available in eight currencies: USD, EUR, GBP, AUD, CAD, HKD, JPY, ILS. You must load a minimum of R1 500. There are no monthly maintenance fees.
- Speak to your private banker open and fund your account.
 - View balances and transaction history on the app.



App services for travel

- Use the app to place travel notes on the cards you'll use overseas. You can also:
- freeze, block, view balances and the transaction history and reload currency on the travel card; and
 - make payment into an international bank account using our outward international payments service;
 - manage your travel card on the app dashboard;
 - place notifications on the app under card management; and
 - make an international payment using the app or Online Banking.

Contact your private banker for more information.

Terms and conditions apply.

Any reference to the app in this document refers to the Nedbank Private Wealth app.

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